



STUDENT SATISFACTION SURVEY

ON

Teaching-Learning and Evaluation

REPORT

Online Student Satisfaction Survey (Questionnaire) regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. (NAAC Criterion II - 2.7.1 Student Satisfaction Survey on overall institutional performance).

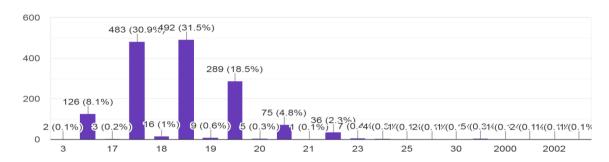
Results and details provided as weblink:

https://docs.google.com/forms/d/1syTlLX KmRiuvvGtt0x8IKoBWIqFDanP1o 1tMeOEWII/edit#responses

Analysis of the Survey

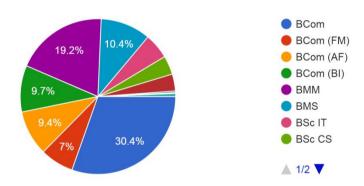
A) Age (Years)

1,562 responses



Age: Respondents age is in range of 18 – 22 years.

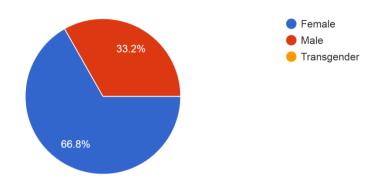
B) Course Name



Scale	Response	Response %
BCom	475	30.40
BCom (FM)	109	7.00
BCom (AF)	147	9.40
BCom (BI)	151	9.70
BMM	300	19.20
BMS	163	10.40
BSc. IT	83	5.30
BSc. CS	61	3.90
MCom	55	3.50
MSc. IT	3	0.20
MSc. CS	10	0.60
MSc. EVS	5	0.30
	1562	100

C) Gender

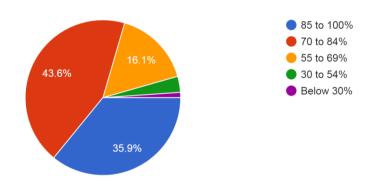
1,562 responses



Scale	Response	Response %
Female	1043	66.80
Male	519	33.20
	1562	100%

Student Satisfaction Survey on Teaching Learning Process - Questionnaire

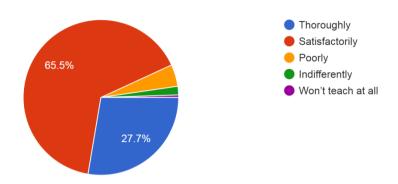
1. How much of the syllabus was covered in the class?



Scale	Response	Response %
4 – 85% to 100%	561	35.90
3 – 70% to 84%	681	43.60
2 – 55% to 69%	251	16.10
1 – 30% to 54%	52	3.3
0 – Below 30%	17	1.1
	1562	100%

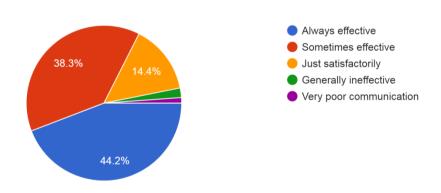
2. How well did the teachers prepare for the classes?

1,562 responses



Scale	Response	Response %
4 – Thoroughly	432	27.7
3 – Satisfactorily	1023	65.5
2 – Poorly	71	4.5
1 – Indifferently	28	1.8
0 – Won't teach at all	8	0.5
	1562	100%

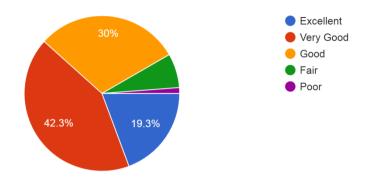
3. How well were the teachers able to communicate?



Scale	Response	Response %
4 – Always Effective	690	44.20
3 – Sometimes Effective	598	38.30
2 – Just Satisfactorily	225	14.40
1 – Generally Effective	31	2.00
0 – Very Poor Communication	18	1.10
	1562	100%

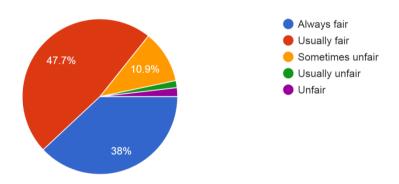
4. The teacher's approach to teaching can best be described as

1,562 responses



Scale	Response	Response %
4 – Excellent	302	19.30
3 – Very Good	661	42.30
2 – Good	469	30.00
1 – Fair	111	7.10
0 – Poor	19	1.10
	1562	100%

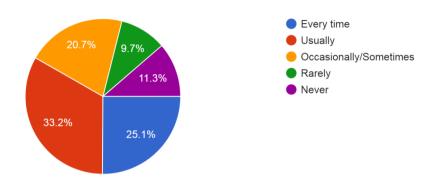
5. Fairness of the internal evaluation process by the teachers.



Scale	Response	Response %
4 – Always Fair	594	38.00
3 – Usually Fair	745	47.70
2 – Sometimes unfair	171	10.90
1 – Usually unfair	23	1.50
0 – Unfair	29	1.90
	1562	100%

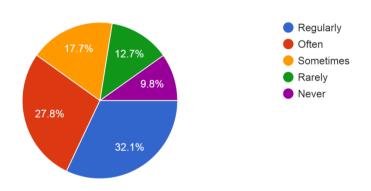
6. Was your performance in assignments discussed with you?

1,562 responses



Scale	Response	Response %
4 – Every Time	594	25.10
3 – Usually	518	33.20
2 – Occasionally/Sometimes	323	20.70
1 – Rarely	152	9.70
0 – Never	177	11.30
	1562	100%

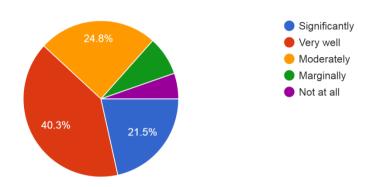
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



Scale	Response	Response %
4 – Regularly	501	32.10
3 – Often	434	27.80
2 – Sometimes	276	17.70
1 – Rarely	198	12.70
0 – Never	153	9.80
	1562	100%

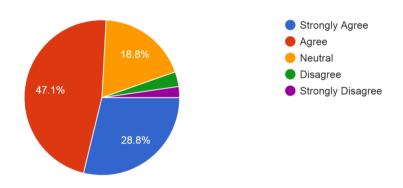
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

1,562 responses



Scale	Response	Response %
4 – Significantly	336	21.50
3 – Very Well	630	40.30
2 – Moderately	387	24.80
1 – Marginally	126	8.10
0 – Not at all	83	5.20
	1562	100%

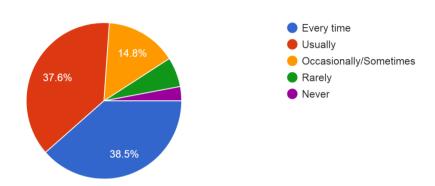
9. The institution provides multiple opportunities to learn and grow.



Scale	Response	Response %
4 – Strongly Agree	450	28.80
3 – Agree	735	47.10
2 – Neutral	293	18.80
1 – Disagree	48	3.10
0 – Strongly Disagree	36	2.30
	1562	100%

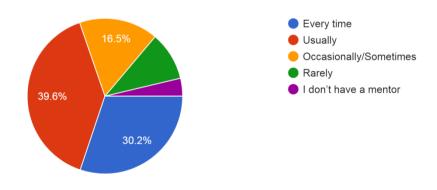
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

1,562 responses



Scale	Response	Response %
4 – Every Time	602	38.50
3 – Usually	587	37.60
2 – Occasionally/Sometimes	231	14.80
1 – Rarely	96	6.10
0 – Never	46	2.90
	1562	100%

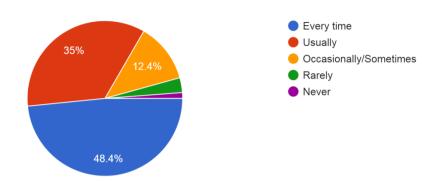
11. Your mentor does a necessary follow-up with an assigned task to you.



Scale	Response	Response %
4 – Every Time	471	30.20
3 – Usually	618	39.60
2 – Occasionally/Sometimes	257	16.50
1 – Rarely	158	10.10
0 – I don't have a mentor	58	3.70
	1562	100%

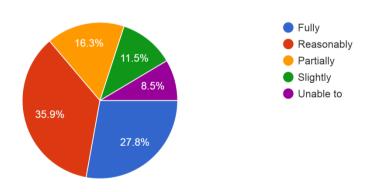
12. The teachers illustrate the concepts through examples and applications.

1,562 responses



Scale	Response	Response %
4 – Every Time	756	48.40
3 – Usually	546	35.00
2 – Occasionally/Sometimes	193	12.40
1 – Rarely	48	3.10
0 – Never	19	1.20
	1562	100%

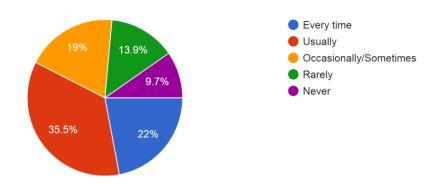
13. The teachers identify your strengths and encourage you with providing right level of challenges.



Scale	Response	Response %
4 – Fully	435	27.80
3 – Reasonably	561	35.90
2 – Partially	254	16.30
1 – Slightly	179	11.50
0 – Unable to	133	8.50
	1562	100%

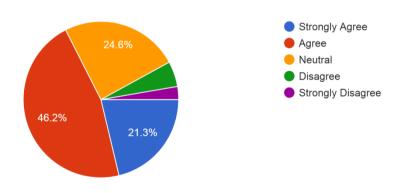
14. Teachers are able to identify your weaknesses and help you to overcome them.

1,562 responses



Scale	Response	Response %
4 – Every Time	344	22.00
3 – Usually	554	35.50
2 – Occasionally/Sometimes	296	19.00
1 – Rarely	217	13.90
0 – Never	151	9.70
	1562	100%

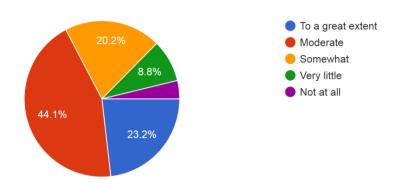
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



Scale	Response	Response %
4 – Strongly Agree	332	21.30
3 – Agree	722	46.20
2 – Neutral	394	24.60
1 – Disagree	72	5.20
0 – Strongly Disagree	42	2.70
	1562	100%

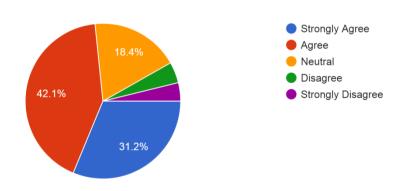
16. The institute/ teachers use student centric methods, such as experiential learning, participative lea...ies for enhancing learning experiences.

1,562 responses



Scale	Response	Response %
4 – To a great extent	362	23.20
3 – Moderate	689	44.10
2 – Somewhat	315	20.20
1 – Very little	137	8.80
0 – Not at all	59	3.80
	1562	100%

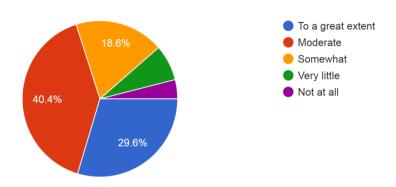
17. Teachers encourage you to participate in extracurricular activities.



Scale	Response	Response %
4 – Strongly Agree	488	31.20
3 – Agree	658	42.10
2 – Neutral	288	18.40
1 – Disagree	68	4.40
0 – Strongly Disagree	60	3.80
	1562	100%

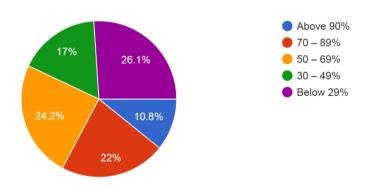
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

1,562 responses



Scale	Response	Response %
4 – To a great extent	463	29.60
3 – Moderate	631	40.40
2 – Somewhat	290	18.60
1 – Very little	116	7.40
0 – Not at all	62	4.00
	1562	100%

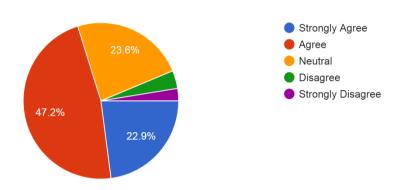
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



Scale	Response	Response %
4 – Above 90%	168	10.80
3 – 70% to 89%	344	22.00
2 – 50% to 69%	378	24.20
1 – 30% to 49%	265	17.00
0 – Below 29%	407	26.10
	1562	100%

20. The overall quality of teaching-learning process in your institute is very good.

1,562 responses



Scale	Response	Response %
4 – Strongly Agree	358	22.90
3 – Agree	738	47.20
2 – Neutral	368	23.60
1 – Disagree	58	3.70
0 – Strongly Disagree	40	2.60
	1562	100%

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

(Below are summarized suggestions from 1,562 responses.)

- More practical examples should be discussed in class.
- Field trips should be organized for certain topics.
- There should be increased use of ICT tools in teaching.
- Case study should be discussed in the class.
- Current affairs related to various topics should be discussed.
- More career guidance sessions should be organized.